

[REDACTED]

From: EIR
Sent: 27 February 2026 15:14
To: [REDACTED]
Subject: [REDACTED]

Dear Requester

Thank you for your request for information about the River Dedham, which we received on 25 February 2026. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. Why has the monitor at the River Dedham showing a discharge

EIR Response: Provision of Requested Information

Item 1 is held by Anglian Water and has been provided below.

Due to the recent heavy rainfall, the local watercourse appears to be infiltrating our network. This is resulting in elevated flows being passed forward to the WRC, causing the storm tank to fill and spill.

We are monitoring the discharge and ammonia levels, which remain low at present. The Environment Agency has been informed, and we are providing ongoing updates to them.

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

General Counsel, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via EIR@anglianwater.co.uk.

Yours sincerely

EIR Team

Anglian Water Services Limited

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