

[Redacted]

From: EIR
Sent: 27 February 2026 13:53
To: [Redacted]
Subject: [Redacted]

Dear Requester

Thank you for your request for information about Glapthorn pumping station, which we received on 25 February 2026. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. Why has the overflow at Glapthorn pumping station been overflowing between 13 and 23 February
2. Historical data for overflow discharges at Glapthorn pumping station

EIR Response: Provision of Requested Information

Item 1 is held by Anglian Water and has been provided below.

Due to a period of wet weather and high ground water level, our operation assets have been running at high capacity.

Item 2 is held by Anglian Water and has been provided below.

2025 data for GLAPSM: - This data hasn't been Quality Assured to confirm if spills have occurred so is subject to change.

UniqueID	Shortcode	PermitSiteName	Spills	Dry Spills	Hours	D
AnW0457	GLAPSM	GLAPTHORN TPS	5	0	45.00	
Total			5	0	45.00	

Information on historic overflow data is available on our website [Storm overflows](#)

In year overflow data is available on our website [Monthly EDM Publication](#)

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commercial publication) would require the permission of the copyright holder. It is important that this data is not published for security reasons.

If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

General Counsel, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via EIR@anglianwater.co.uk .

Yours sincerely

EIR Team

Anglian Water Services Limited

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Email EIR@anglianwater.co.uk