

29.01.2026 09:15:14 UK ([REDACTED])

MERCURY

Person to Contact: [REDACTED]

Mobile: [REDACTED]

Phone: Not Provided

Email: Not Provided

Location Details:

Easting: 539289

Northing: 287349

OS Reference: TL393873

W3W Reference: glows.luggage.incorrect

PROBLEM LOCATION DESCRIPTION - glows.luggage.incorrect

ACTION REQ'D - RECHARGE DAMAGE - Damage Details: doing piling operations and piling machine went through the pipe. Caused by: piling machine. 3rd Party Invoice Details: Company Name: glen car construction . Company Address: glen car house 32 32 upper malborough road al1 3uu. Company Tel No: [REDACTED]. Site Name: [REDACTED] Contact No: [REDACTED]. FOR TECHNICIAN USE ONLY REGARDING AVIAN FLU. Premise keep birds: No. Is premise source? N/A - not within any zones. PLEASE BE MINDFUL OF ANY PREMISE CONTAINING POULTRY/BIRDS AND FOLLOW AW GUIDANCE WHEN TRAVELLING TO AND FROM ANY PREMISE

29.01.2026 09:21:49 UK ([REDACTED])

2nd tech op added as per [REDACTED]

29.01.2026 10:30:06 UK (SCP-APIM)

OMW: Communication sent to the customer to confirm we are on our way.

With Delivery Window: 10:15 - 11:15.

29.01.2026 10:59:47 UK ([REDACTED])

PEC IA needed to be completed by NT onsite as per [REDACTED]

29.01.2026 11:23:11 UK (SCP-APIM)

On Site: Communication sent to the customer to confirm we are on site.

29.01.2026 11:52:25 UK (SCP-APIM)

Completed: No communication sent to customer.

29.01.2026 11:50:55 (BC-BATCH)

*****OFSC note added by [REDACTED]@ANG 2026-01-29 11:50:55 *****

*****OFSC note added on [REDACTED] *****

No longer needed. [REDACTED] has shut main.

29.01.2026 15:53:26 UK (BC-BATCH)

1. AW CONTACT:

AW CONTACT NAME: [REDACTED]

2. WORK/EXCAVATION LOCATION:

EXCAVATION ADDRESS SAME AS ORDER ADDRESS: YES Fenton Way, Chatteris, PE16 6UP

GRIDREF: 53919000- 28771100

ESTIMATED DEPTH OF EXCAVATION: 0.5 to 1.2m

3. CUSTOMER:

APPOINTMENT REQUIRED:NO

4. TRAFFIC MANAGEMENT:

SURFACE:Unmade/Verge, Unmade/Garden, Brown

HIGHWAY PERMIT/NOTICE REQUIRED:NO

IS AN EXCAVATION/REINSTATEMENT REQUIRED:YES

5. SPECIAL REQUIREMENTS:

CARD WARNING NEEDED:No

ASSISTANCE REQ:YES, Recharge

TYPE OF ASSISTANCE REQUIRED:Network Tech

NON STANDARD FITTINGS:YES, Unsure of what will be required [REDACTED] aware

NON STANDARD PLANT:YES, 20 tonne and 13 tonne digger required

NON STANDARD PLANT TYPE:360 Tracked digger

DG2 OR DG3:No

LOS INFORMATION:ER2_BM_Att_4_cw_5

RECHARGE DETAILS:YES,

RECHARGEABLE NAME+ADDR+CONTACT DETAILS: Glencar Fenton way Chatteris PE16
6UP 30

SUCTION EXCAVATION NOTES:3

1ST TIME REINSTAT SUCT EXCV NOTES:3

6. ASSET INFORMATION

MATERIAL AND SIZE OF MAIN (EXISTING): Main:HPPE 450mm

SIZE (BANDING) OF MAIN:301nb >450mm nb

7. CDM INFORMATION:

HAZARD - OTHER:YES

HAZARD NOTES:Ditch, construction site

OTHER WORK ON SITE:YES

OTHER WORK TYPE:Other (e.g. Highways)

OTHER WORK NOTES:Building site

OTHER WORK COMPANY:Glencar

OTHER WORK CONTACT DETAILS:Glencar

8. ADDITIONAL INFORMATION:

WORK COMMENTS: Gang to dig and repair leak on 450mm hppe main located in building site. Will require 13 tonne machine and 20 tonne machine, likely to need deep excavation equipment as well. No OHs. NT assist. No TM or permit required. Site meeting today with [REDACTED] and [REDACTED], [REDACTED] will order everything once mtw is sent through. Damage recharge form completed. Main isolated, smart valve used. Unsure of what fittings will be required until main is excavated.

9. SERVICE ITEMS:

SERVICE ITEM :N0837,Main Rep cut piece 301nb>450nb Unmade,1.000

SERVICE ITEM :X0898,Main Rep Cut Piece Material Footprint,1.000

29.01.2026 16:11:55 UK ([REDACTED])

UDT ON HOLD waiting for information from UKPN regarding insert network

29.01.2026 16:13:30 UK ([REDACTED])

UDT MP gas main pressure also present

29.01.2026 16:12:00 (BC-BATCH)

*****OFSC note added by BC-BATCH 29.01.2026 16:12:00 *****

*****OFSC note added on 000067697206 0030 *****

See mtw

29.01.2026 16:27:35 (BC-BATCH)

*****OFSC note added by [REDACTED]@angli 2026-01-29 16:27:35 *****

*****OFSC note added on [REDACTED] *****

Mtw by [REDACTED]

29.01.2026 16:45:26 UK ([REDACTED])

UDT MP gas main pressure present

30.01.2026 10:28:42 UK (SCP-APIM)

On Site: Communication sent to the customer to confirm we are on site.

30.01.2026 10:47:03 UK ([REDACTED])

op 0050 closed as per [REDACTED], NT not needed yet

30.01.2026 11:52:32 UK ([REDACTED])

1. AW CONTACT:

AW CONTACT NAME: [REDACTED]

2. WORK/EXCAVATION LOCATION:

EXCAVATION ADDRESS SAME AS ORDER ADDRESS: YES FENTON WAY, CHATTERIS, PE16 6UP

GRIDREF:53919000- 28771100

ESTIMATED DEPTH OF EXCAVATION:0.5 to 1.2m

3. CUSTOMER:

APPOINTMENT REQUIRED:NO

4. TRAFFIC MANAGEMENT:

SURFACE:Unmade/Verge, Unmade/Garden, Brown

HIGHWAY PERMIT/NOTICE REQUIRED:NO

CONING REQ:NO,

IS AN EXCAVATION/REINSTATEMENT REQUIRED:YES

5. SPECIAL REQUIREMENTS:

CARD WARNING NEEDED:No

ASSISTANCE REQ:YES, Recharge

TYPE OF ASSISTANCE REQUIRED:Network Tech

NON STANDARD FITTINGS:YES, Unsure of what will be required [REDACTED] aware

NON STANDARD PLANT:YES, 20 tonne and 13 tonne digger required

NON STANDARD PLANT TYPE:360 Tracked digger

DG2 OR DG3:No

LOS INFORMATION:ER2_BM_Att_4_cw_5

RECHARGE DETAILS:YES,

RECHARGEABLE NAME+ADDR+CONTACT DETAILS:Glencar Fenton way Chatteris PE16
6UP 30

SUCTION EXCAVATION NOTES:3

1ST TIME REINSTAT SUCT EXCV NOTES:3

6. ASSET INFORMATION

MATERIAL AND SIZE OF MAIN (EXISTING):Main:HPPE 450mm

SIZE (BANDING) OF MAIN:301nb >450mm nb

7. CDM INFORMATION:

HAZARD - OTHER:YES

HAZARD NOTES:Ditch, construction site

OTHER WORK ON SITE:YES

OTHER WORK TYPE:Other (e.g. Highways)

OTHER WORK NOTES:Building site

OTHER WORK COMPANY:Glencar

OTHER WORK CONTACT DETAILS:Glencar

8. ADDITIONAL INFORMATION:

WORK COMMENTS:Gang to dig and repair leak on 450mm hppe main located in building site. Will require 13 tonne machine and 20 tonne machine, likely to need deep excavation equipment as well. No OHs. NT assist. No TM or permit required. Site meeting today with [REDACTED] and [REDACTED], [REDACTED] will order everything once mtw is sent through. Damage recharge form completed. Main isolated, smart valve used. Unsure of what fittings will be required until main is excavated.

9. SERVICE ITEMS:

SERVICE ITEM :N0837,Main Rep cut piece 301nb>450nb Unmade,1.000

SERVICE ITEM :X0898,Main Rep Cut Piece Material Footprint,1.000

30.01.2026 15:18:46 UK ([REDACTED])

Utility Drawing Team - Electric plans received from Aurora - Job released

02.02.2026 08:16:10 UK (SCP-APIM)

On Site: Communication sent to the customer to confirm we are on site.

03.02.2026 07:54:13 UK ([REDACTED])

1. AW CONTACT:

AW CONTACT NAME: [REDACTED]

2. WORK/EXCAVATION LOCATION:

EXCAVATION ADRESS SAME AS ORDER ADRESS:YES FENTON WAY, CHATTERIS, PE16
6UP

GRIDREF:53919000- 28771100

ESTIMATED DEPTH OF EXCAVATION:0.5 to 1.2m

3. CUSTOMER:

APPOINTMENT REQUIRED:NO

4. TRAFFIC MANAGEMENT:

SURFACE:Unmade/Verge, Unmade/Garden, Brown

HIGHWAY PERMIT/NOTICE REQUIRED:NO

CONING REQ:NO,

IS AN EXCAVATION/REINSTATEMENT REQUIRED:YES

5. SPECIAL REQUIREMENTS:

CARD WARNING NEEDED:No

ASSISTANCE REQ:YES, Recharge

TYPE OF ASSISTANCE REQUIRED:Network Tech

NON STANDARD FITTINGS:YES, Unsure of what will be required [REDACTED] aware

NON STANDARD PLANT:YES, 20 tonne and 13 tonne digger required

NON STANDARD PLANT TYPE:360 Tracked digger

DG2 OR DG3:No

LOS INFORMATION:ER2_BM_Att_4_cw_5

RECHARGE DETAILS:YES,

RECHARGEABLE NAME+ADDR+CONTACT DETAILS:Glencar Fenton way Chatteris PE16
6UP 30

SUCTION EXCAVATION NOTES:3

1ST TIME REINSTAT SUCT EXCV NOTES:3

6. ASSET INFORMATION

MATERIAL AND SIZE OF MAIN (EXISTING):Main:HPPE 450mm

SIZE (BANDING) OF MAIN:301nb >450mm nb

7. CDM INFORMATION:

HAZARD - OTHER:YES

HAZARD NOTES:Ditch, construction site

OTHER WORK ON SITE: YES

OTHER WORK TYPE: Other (e.g. Highways)

OTHER WORK NOTES: Building site

OTHER WORK COMPANY: Glencar

OTHER WORK CONTACT DETAILS: Glencar

8. ADDITIONAL INFORMATION:

WORK COMMENTS: Gang to dig and repair leak on 450mm hpe main located in building site. Will require 13 tonne machine and 20 tonne machine, likely to need deep excavation equipment as well. No OHs. NT assist. No TM or permit required. Site meeting today with [REDACTED] and [REDACTED], [REDACTED] will order everything once mtw is sent through. Damage recharge form completed. Main isolated, smart valve used. Unsure of what fittings will be required until main is excavated.

9. SERVICE ITEMS:

SERVICE ITEM : N0837, Main Rep cut piece 301nb>450nb Unmade, 1.000

SERVICE ITEM : X0898, Main Rep Cut Piece Material Footprint, 1.000

03.02.2026 12:11:09 UK ([REDACTED])

SPOKEN TO NSSM THIS IS AN ONGOING ISSUE Chatteris and surrounding areas DUE TO third party contractor damaging one of our large diameter water mains on 29 January. NSSM HAS SAID HE WILL CALL CUST TO DISCUSS.

03.02.2026 12:46:05 UK ([REDACTED])

chase accepted

03.02.2026 14:26:24 UK ([REDACTED])

1. AW CONTACT:

AW CONTACT NAME: [REDACTED]

2. WORK/EXCAVATION LOCATION:

EXCAVATION ADDRESS SAME AS ORDER ADDRESS: YES FENTON WAY, CHATTERIS, PE16
6UP

GRIDREF: 53919000- 28771100

ESTIMATED DEPTH OF EXCAVATION: 0.5 to 1.2m

3. CUSTOMER:

APPOINTMENT REQUIRED: NO

4. TRAFFIC MANAGEMENT:

SURFACE: Unmade/Verge, Unmade/Garden, Brown

HIGHWAY PERMIT/NOTICE REQUIRED: NO

CONING REQ: NO,

IS AN EXCAVATION/REINSTATEMENT REQUIRED: YES

5. SPECIAL REQUIREMENTS:

CARD WARNING NEEDED: No

ASSISTANCE REQ: YES, Recharge

TYPE OF ASSISTANCE REQUIRED: Network Tech

NON STANDARD FITTINGS: YES, Unsure of what will be required [REDACTED] aware

NON STANDARD PLANT: YES, 20 tonne and 13 tonne digger required

NON STANDARD PLANT TYPE: 360 Tracked digger

DG2 OR DG3: No

LOS INFORMATION: ER2_BM_Att_4_cw_5

RECHARGE DETAILS: YES,

RECHARGEABLE NAME+ADDR+CONTACT DETAILS: Glencar Fenton way Chatteris PE16
6UP 30

SUCTION EXCAVATION NOTES: 3

1ST TIME REINSTAT SUCT EXCV NOTES: 3

6. ASSET INFORMATION

MATERIAL AND SIZE OF MAIN (EXISTING):Main:HPPE 450mm

SIZE (BANDING) OF MAIN:301nb >450mm nb

7. CDM INFORMATION:

HAZARD - OTHER:YES

HAZARD NOTES:Ditch, construction site

OTHER WORK ON SITE:YES

OTHER WORK TYPE:Other (e.g. Highways)

OTHER WORK NOTES:Building site

OTHER WORK COMPANY:Glencar

OTHER WORK CONTACT DETAILS:Glencar

8. ADDITIONAL INFORMATION:

WORK COMMENTS:Gang to dig and repair leak on 450mm hppe main located in building site. Will require 13 tonne machine and 20 tonne machine, likely to need deep excavation equipment as well. No OHs. NT assist. No TM or permit required. Site meeting today with [REDACTED] and [REDACTED], [REDACTED] will order everything once mtw is sent through. Damage recharge form completed. Main isolated, smart valve used. Unsure of what fittings will be required until main is excavated.

9. SERVICE ITEMS:

SERVICE ITEM :N0837,Main Rep cut piece 301nb>450nb Unmade,1.000

SERVICE ITEM :X0898,Main Rep Cut Piece Material Footprint,1.000

03.02.2026 14:29:01 UK ([REDACTED])

1. AW CONTACT:

AW CONTACT NAME:[REDACTED]

2. WORK/EXCAVATION LOCATION:

EXCAVATION ADDRESS SAME AS ORDER ADDRESS:YES FENTON WAY, CHATTERIS, PE16 6UP

GRIDREF:53919000- 28771100

ESTIMATED DEPTH OF EXCAVATION:0.5 to 1.2m

3. CUSTOMER:

APPOINTMENT REQUIRED:NO

4. TRAFFIC MANAGEMENT:

SURFACE:Unmade/Verge, Unmade/Garden, Brown

HIGHWAY PERMIT/NOTICE REQUIRED:NO

CONING REQ:NO,

IS AN EXCAVATION/REINSTATEMENT REQUIRED:YES

5. SPECIAL REQUIREMENTS:

CARD WARNING NEEDED:No

ASSISTANCE REQ:YES, Recharge

TYPE OF ASSISTANCE REQUIRED:Network Tech

NON STANDARD FITTINGS:YES, Unsure of what will be required [REDACTED] aware

NON STANDARD PLANT:YES, 20 tonne and 13 tonne digger required

NON STANDARD PLANT TYPE:360 Tracked digger

DG2 OR DG3:No

LOS INFORMATION:ER2_BM_Att_4_cw_5

RECHARGE DETAILS:YES,

RECHARGEABLE NAME+ADDR+CONTACT DETAILS:Glencar Fenton way Chatteris PE16
6UP 30

SUCTION EXCAVATION NOTES:3

1ST TIME REINSTAT SUCT EXCV NOTES:3

6. ASSET INFORMATION

MATERIAL AND SIZE OF MAIN (EXISTING):Main:HPPE 450mm

SIZE (BANDING) OF MAIN:301nb >450mm nb

7. CDM INFORMATION:

HAZARD - OTHER:YES

HAZARD NOTES:Ditch, construction site

OTHER WORK ON SITE:YES

OTHER WORK TYPE:Other (e.g. Highways)

OTHER WORK NOTES:Building site

OTHER WORK COMPANY:Glencar

OTHER WORK CONTACT DETAILS:Glencar

8. ADDITIONAL INFORMATION:

WORK COMMENTS:Gang to dig and repair leak on 450mm hppe main located in building site. Will require 13 tonne machine and 20 tonne machine, likely to need deep excavation equipment as well. No OHs. NT assist. No TM or permit required. Site meeting today with [REDACTED] and [REDACTED], [REDACTED] will order everything once mtw is sent through. Damage recharge form completed. Main isolated, smart valve used. Unsure of what fittings will be required until main is excavated.

9. SERVICE ITEMS:

SERVICE ITEM :N0837,Main Rep cut piece 301nb>450nb Unmade,1.000

SERVICE ITEM :X0898,Main Rep Cut Piece Material Footprint,1.000

03.02.2026 14:32:06 UK ([REDACTED])

1. AW CONTACT:

AW CONTACT NAME:[REDACTED]

2. WORK/EXCAVATION LOCATION:

EXCAVATION ADDRESS SAME AS ORDER ADDRESS:YES FENTON WAY, CHATTERIS, PE16 6UP

GRIDREF:53919000- 28771100

ESTIMATED DEPTH OF EXCAVATION:0.5 to 1.2m

3. CUSTOMER:

APPOINTMENT REQUIRED:NO

4. TRAFFIC MANAGEMENT:

SURFACE:Unmade/Verge, Unmade/Garden, Brown

HIGHWAY PERMIT/NOTICE REQUIRED:NO

CONING REQ:NO,

IS AN EXCAVATION/REINSTATEMENT REQUIRED:YES

5. SPECIAL REQUIREMENTS:

CARD WARNING NEEDED:No

ASSISTANCE REQ:YES, Recharge

TYPE OF ASSISTANCE REQUIRED:Network Tech

NON STANDARD FITTINGS:YES, Unsure of what will be required [REDACTED] aware

NON STANDARD PLANT:YES, 20 tonne and 13 tonne digger required

NON STANDARD PLANT TYPE:360 Tracked digger

DG2 OR DG3:No

LOS INFORMATION:ER2_BM_Att_4_cw_5

RECHARGE DETAILS:YES,

RECHARGEABLE NAME+ADDR+CONTACT DETAILS:Glencar Fenton way Chatteris PE16
6UP 30

SUCTION EXCAVATION NOTES:3

1ST TIME REINSTAT SUCT EXCV NOTES:3

6. ASSET INFORMATION

MATERIAL AND SIZE OF MAIN (EXISTING):Main:HPPE 450mm

SIZE (BANDING) OF MAIN:301nb >450mm nb

7. CDM INFORMATION:

HAZARD - OTHER:YES

HAZARD NOTES:Ditch, construction site

OTHER WORK ON SITE:YES

OTHER WORK TYPE:Other (e.g. Highways)

OTHER WORK NOTES:Building site

OTHER WORK COMPANY:Glencar

OTHER WORK CONTACT DETAILS:Glencar

8. ADDITIONAL INFORMATION:

WORK COMMENTS:Gang to dig and repair leak on 450mm hppe main located in building site. Will require 13 tonne machine and 20 tonne machine, likely to need deep excavation equipment as well. No OHs. NT assist. No TM or permit required. Site meeting today with [REDACTED] and [REDACTED], [REDACTED] will order everything once mtw is sent through. Damage recharge form completed. Main isolated, smart valve used. Unsure of what fittings will be required until main is excavated.

9. SERVICE ITEMS:

SERVICE ITEM :N0837,Main Rep cut piece 301nb>450nb Unmade,1.000

SERVICE ITEM :X0898,Main Rep Cut Piece Material Footprint,1.000

03.02.2026 16:31:49 UK (BC-BATCH)

WORK COMMENTS:Ongoing

ADDITIONAL GANG MEMBERS:

WAITING NOTES:

SPECIAL PLANT DETAILS:Hitachi 225 uslc

03.02.2026 16:29:31 (BC-BATCH)

*****OFSC note added by [REDACTED]@ANG 2026-02-03 16:29:31 *****

*****OFSC note added on [REDACTED]*****

Ongoing

04.02.2026 08:55:30 UK (SCP-APIM)

On Site: Communication sent to the customer to confirm we are on site.

04.02.2026 18:01:55 UK (BC-BATCH)

WORK COMMENTS:Ongoing

ADDITIONAL GANG MEMBERS:

WAITING NOTES:

SPECIAL PLANT DETAILS:

04.02.2026 18:01:00 (BC-BATCH)

*****OFSC note added by [REDACTED]@ANG 2026-02-04 18:01:00 *****

*****OFSC note added on [REDACTED] *****

Ongoing

05.02.2026 08:07:22 UK (SCP-APIM)

On Site: Communication sent to the customer to confirm we are on site.

05.02.2026 10:53:18 UK (SCP-APIM)

OMW: Communication sent to the customer to confirm we are on our way.

With Delivery Window: 10:45 - 11:45.

05.02.2026 12:44:03 UK (BC-BATCH)

1. AW CONTACT:

AW CONTACT NAME: [REDACTED]

2. WORK/EXCAVATION LOCATION:

EXCAVATION ADRESS SAME AS ORDER ADRESS:YES FENTON WAY, CHATTERIS, PE16
6UP

GRIDREF:53918800- 28770400

ESTIMATED DEPTH OF EXCAVATION:0.5 to 1.2m

3. CUSTOMER:

4. TRAFFIC MANAGEMENT:

SURFACE:Unmade/Verge, Unmade/Garden, Brown

HIGHWAY PERMIT/NOTICE REQUIRED:NO

IS AN EXCAVATION/REINSTATEMENT REQUIRED:YES

5. SPECIAL REQUIREMENTS:

CARD WARNING NEEDED:No

ASSISTANCE REQ:YES, Recharge when repair complete

TYPE OF ASSISTANCE REQUIRED:Network Tech

NON STANDARD FITTINGS:YES, 450mm hppe fittings to be ordered when required

NON STANDARD PLANT:YES, 20t and 13t digger, already on site

NON STANDARD PLANT TYPE:360 Tracked digger

DG2 OR DG3:No

LOS INFORMATION:ER5_Att_Site_cw_NWD

6. ASSET INFORMATION

SIZE (BANDING) OF MAIN:301nb >450mm nb

7. CDM INFORMATION:

HAZARD - HIGH PRESSURE GAS/FUEL:YES

HAZARD - WATERCOURSE:YES

HAZARD - OTHER:YES

HAZARD NOTES:Within 1.5m and 3m drainage ditches. Heavy machinery moving around site.

ENV CONSIDERATION REQD:YES, Water voles present, building site have made provisions for this to prevent access and disturbance.

ENV CONSIDERATION TYPE:Evidence of ecological inhabitation

OTHER WORK ON SITE: YES

OTHER WORK TYPE: Other (e.g. Highways)

OTHER WORK NOTES: Working on glencar building site

OTHER WORK COMPANY: Glencar

8. ADDITIONAL INFORMATION:

WORK COMMENTS: 1.5m from a ditch and 3.5m from another, both running perpendicular. Main is 450mm hpe, 2.1m to the top of the main. Potential ground type and environmental concerns, de-watering of area and pumping of water to be organised with glencar who are operating the site, potential high water table. 20t and 13t on site organised by kiers. Temporary works design required for excavation. Team to complete repair and not to recharge after completion.

9. SERVICE ITEMS:

SERVICE ITEM : N0837, Main Rep cut piece 301nb>450nb Unmade, 1.000

SERVICE ITEM : X0898, Main Rep Cut Piece Material Footprint, 1.000

05.02.2026 14:16:17 (BC-BATCH)

*****OFSC note added by [REDACTED]@angli 2026-02-05 14:16:17 *****

*****OFSC note added on [REDACTED] *****

Additional mtw done as requested. Emailed to [REDACTED]

05.02.2026 14:18:18 UK (SCP-APIM)

Moved to Work: Communication sent to customer to advise additional work is required - Tech didn't provide LoS.

05.02.2026 16:10:50 UK (BC-BATCH)

WORK COMMENTS: Ongoing

ADDITIONAL GANG MEMBERS:

WAITING NOTES:

SPECIAL PLANT DETAILS:

05.02.2026 16:09:24 (BC-BATCH)

*****OFSC note added by [REDACTED]@ANG 2026-02-05 16:09:24 *****

*****OFSC note added on [REDACTED] *****

Ongoing

06.02.2026 07:34:55 UK (SCP-APIM)

On Site: Communication sent to the customer to confirm we are on site.

06.02.2026 15:40:51 UK (BC-BATCH)

WORK COMMENTS:Ongoing

ADDITIONAL GANG MEMBERS:

WAITING NOTES:

SPECIAL PLANT DETAILS:

06.02.2026 15:40:21 (BC-BATCH)

*****OFSC note added by [REDACTED]@ANG 2026-02-06 15:40:21 *****

*****OFSC note added on [REDACTED] *****

Ongoing

09.02.2026 16:32:08 UK (BC-BATCH)

WORK COMMENTS:Ongoing

ADDITIONAL GANG MEMBERS:

WAITING NOTES:

SPECIAL PLANT DETAILS:

09.02.2026 16:30:46 (BC-BATCH)

*****OFSC note added by [REDACTED]@ANG 2026-02-09 16:30:46 *****

*****OFSC note added on [REDACTED] *****

Ongoing

10.02.2026 06:54:14 UK ([REDACTED])

1. AW CONTACT:

AW CONTACT NAME: [REDACTED]

2. WORK/EXCAVATION LOCATION:

EXCAVATION ADDRESS SAME AS ORDER ADDRESS: YES FENTON WAY, CHATTERIS, PE16 6UP

GRIDREF:53918800- 28770400

ESTIMATED DEPTH OF EXCAVATION:0.5 to 1.2m

3. CUSTOMER:

APPOINTMENT REQUIRED:NO

4. TRAFFIC MANAGEMENT:

SURFACE:Unmade/Verge, Unmade/Garden, Brown

HIGHWAY PERMIT/NOTICE REQUIRED:NO

CONING REQ:NO,

IS AN EXCAVATION/REINSTATEMENT REQUIRED:YES

5. SPECIAL REQUIREMENTS:

CARD WARNING NEEDED:No

ASSISTANCE REQ:YES, Recharge when repair complete

TYPE OF ASSISTANCE REQUIRED:Network Tech

NON STANDARD FITTINGS:YES, 450mm hppe fittings to be ordered when required

NON STANDARD PLANT: YES, 20t and 13t digger, already on site

NON STANDARD PLANT TYPE: 360 Tracked digger

DG2 OR DG3: No

LOS INFORMATION: ER5_Att_Site_cw_NWD

6. ASSET INFORMATION

SIZE (BANDING) OF MAIN: 301nb >450mm nb

7. CDM INFORMATION:

HAZARD - HIGH PRESSURE GAS/FUEL: YES

HAZARD - WATERCOURSE: YES

HAZARD - OTHER: YES

HAZARD NOTES: Within 1.5m and 3m drainage ditches. Heavy machinery moving around site.

ENV CONSIDERATION REQD: YES, Water voles present, building site have made provisions for this to prevent access and disturbance.

ENV CONSIDERATION TYPE: Evidence of ecological inhabitation

OTHER WORK ON SITE: YES

OTHER WORK TYPE: Other (e.g. Highways)

OTHER WORK NOTES: Working on glencar building site

OTHER WORK COMPANY: Glencar

8. ADDITIONAL INFORMATION:

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9. SERVICE ITEMS:

SERVICE ITEM : N0837, Main Rep cut piece 301nb >450nb Unmade, 1.000

SERVICE ITEM :X0898,Main Rep Cut Piece Material Footprint,1.000

10.02.2026 08:11:24 UK (SCP-APIM)

On Site: Communication sent to the customer to confirm we are on site.

10.02.2026 13:03:23 UK ([REDACTED])

spoke to [REDACTED] advised this repair is ongoing due to be completed by 5:30pm 13/02 after which it will be verified for GSS and this can take up to 30 working days he understood this and thanked me for the call AC accepted

10.02.2026 14:20:00 UK ([REDACTED])

1. AW CONTACT:

AW CONTACT NAME: [REDACTED]

2. WORK/EXCAVATION LOCATION:

EXCAVATION ADDRESS SAME AS ORDER ADDRESS: YES FENTON WAY, CHATTERIS, PE16 6UP

GRIDREF:53918800- 28770400

ESTIMATED DEPTH OF EXCAVATION:0.5 to 1.2m

3. CUSTOMER:

APPOINTMENT REQUIRED:NO

4. TRAFFIC MANAGEMENT:

SURFACE:Unmade/Verge, Unmade/Garden, Brown

HIGHWAY PERMIT/NOTICE REQUIRED:NO

CONING REQ:NO,

IS AN EXCAVATION/REINSTATEMENT REQUIRED:YES

5. SPECIAL REQUIREMENTS:

CARD WARNING NEEDED:No

ASSISTANCE REQ:YES, Recharge when repair complete

TYPE OF ASSISTANCE REQUIRED:Network Tech

NON STANDARD FITTINGS:YES, 450mm hpe fittings to be ordered when required

NON STANDARD PLANT:YES, 20t and 13t digger, already on site

NON STANDARD PLANT TYPE:360 Tracked digger

DG2 OR DG3:No

LOS INFORMATION:ER5_Att_Site_cw_NWD

6. ASSET INFORMATION

SIZE (BANDING) OF MAIN:301nb >450mm nb

7. CDM INFORMATION:

HAZARD - HIGH PRESSURE GAS/FUEL:YES

HAZARD - WATERCOURSE:YES

HAZARD - OTHER:YES

HAZARD NOTES:Within 1.5m and 3m drainage ditches. Heavy machinery moving around site.

ENV CONSIDERATION REQD:YES, Water voles present, building site have made provisions for this to prevent access and disturbance.

ENV CONSIDERATION TYPE:Evidence of ecological inhabitation

OTHER WORK ON SITE:YES

OTHER WORK TYPE:Other (e.g. Highways)

OTHER WORK NOTES:Working on glencar building site

OTHER WORK COMPANY:Glencar

8. ADDITIONAL INFORMATION:

WORK COMMENTS:1.5m from a ditch and 3.5m from another, both running perpendicular. Main is 450mm hpe, 2.1m to the top of the main. Potential ground type and environmental concerns, de-watering of area and pumping of water to be organised with glencar who are operating the site, potential high water table. 20t and 13t on site organised by kiers.

Temporary works design required for excavation. Team to complete repair and nt to recharge after completion.

9. SERVICE ITEMS:

SERVICE ITEM :N0837,Main Rep cut piece 301nb>450nb Unmade,1.000

SERVICE ITEM :X0898,Main Rep Cut Piece Material Footprint,1.000

10.02.2026 17:22:50 UK (BC-BATCH)

WORK COMMENTS:Ongoing

ADDITIONAL GANG MEMBERS:

WAITING NOTES:

SPECIAL PLANT DETAILS:

10.02.2026 17:21:55 (BC-BATCH)

*****OFSC note added by [REDACTED]@ANG 2026-02-10 17:21:55 *****

*****OFSC note added on [REDACTED] *****

Ongoing

11.02.2026 10:33:49 UK (SCP-APIM)

On Site: Communication sent to the customer to confirm we are on site.

11.02.2026 15:03:14 UK ([REDACTED])

[REDACTED] 14:53 NW405 - [REDACTED] - could this go onto [REDACTED] first job tomorrow please. He's aware. 60 minutes.

11.02.2026 17:34:56 UK (BC-BATCH)

WORK COMMENTS:Ongoing

ADDITIONAL GANG MEMBERS:

WAITING NOTES:

SPECIAL PLANT DETAILS:

11.02.2026 17:34:13 (BC-BATCH)

*****OFSC note added by [REDACTED]@ANG 2026-02-11 17:34:13 *****

*****OFSC note added on [REDACTED] *****

Ongoing

12.02.2026 06:55:58 UK ([REDACTED])

1. AW CONTACT:

AW CONTACT NAME: [REDACTED]

2. WORK/EXCAVATION LOCATION:

EXCAVATION ADDRESS SAME AS ORDER ADDRESS: YES FENTON WAY, CHATTERIS, PE16 6UP

GRIDREF:53918800- 28770400

ESTIMATED DEPTH OF EXCAVATION:0.5 to 1.2m

3. CUSTOMER:

APPOINTMENT REQUIRED:NO

4. TRAFFIC MANAGEMENT:

SURFACE:Unmade/Verge, Unmade/Garden, Brown

HIGHWAY PERMIT/NOTICE REQUIRED:NO

CONING REQ:NO,

IS AN EXCAVATION/REINSTATEMENT REQUIRED:YES

5. SPECIAL REQUIREMENTS:

CARD WARNING NEEDED:No

ASSISTANCE REQ:YES, Recharge when repair complete

TYPE OF ASSISTANCE REQUIRED:Network Tech

NON STANDARD FITTINGS:YES, 450mm hppe fittings to be ordered when required

NON STANDARD PLANT:YES, 20t and 13t digger, already on site

NON STANDARD PLANT TYPE:360 Tracked digger

DG2 OR DG3:No

LOS INFORMATION:ER5_Att_Site_cw_NWD

6. ASSET INFORMATION

SIZE (BANDING) OF MAIN:301nb >450mm nb

7. CDM INFORMATION:

HAZARD - HIGH PRESSURE GAS/FUEL:YES

HAZARD - WATERCOURSE:YES

HAZARD - OTHER:YES

HAZARD NOTES:Within 1.5m and 3m drainage ditches. Heavy machinery moving around site.

ENV CONSIDERATION REQD:YES, Water voles present, building site have made provisions for this to prevent access and disturbance.

ENV CONSIDERATION TYPE:Evidence of ecological inhabitation

OTHER WORK ON SITE:YES

OTHER WORK TYPE:Other (e.g. Highways)

OTHER WORK NOTES:Working on glencar building site

OTHER WORK COMPANY:Glencar

8. ADDITIONAL INFORMATION:

WORK COMMENTS:1.5m from a ditch and 3.5m from another, both running perpendicular. Main is 450mm hppe, 2.1m to the top of the main. Potential ground type and environmental concerns, de-watering of area and pumping of water to be organised with glencar who are operating the site, potential high water table. 20t and 13t on site organised by kiers. Temporary works design required for excavation. Team to complete repair and not to recharge after completion.

9. SERVICE ITEMS:

SERVICE ITEM :N0837,Main Rep cut piece 301nb>450nb Unmade,1.000

SERVICE ITEM :X0898,Main Rep Cut Piece Material Footprint,1.000

12.02.2026 15:44:56 (BC-BATCH)

*****OFSC note added by [REDACTED]@angli 2026-02-12 15:44:56 *****

*****OFSC note added on [REDACTED] *****

Both sv's checked neither were passing.

12.02.2026 16:27:02 UK ([REDACTED])

1. AW CONTACT:

AW CONTACT NAME: [REDACTED]

2. WORK/EXCAVATION LOCATION:

EXCAVATION ADRESS SAME AS ORDER ADRESS:YES FENTON WAY, CHATTERIS, PE16
6UP

GRIDREF:53918800- 28770400

ESTIMATED DEPTH OF EXCAVATION:0.5 to 1.2m

3. CUSTOMER:

APPOINTMENT REQUIRED:NO

4. TRAFFIC MANAGEMENT:

SURFACE:Unmade/Verge, Unmade/Garden, Brown

HIGHWAY PERMIT/NOTICE REQUIRED:NO

CONING REQ:NO,

IS AN EXCAVATION/REINSTATEMENT REQUIRED:YES

5. SPECIAL REQUIREMENTS:

CARD WARNING NEEDED:No

ASSISTANCE REQ: YES, Recharge when repair complete

TYPE OF ASSISTANCE REQUIRED: Network Tech

NON STANDARD FITTINGS: YES, 450mm hpe fittings to be ordered when required

NON STANDARD PLANT: YES, 20t and 13t digger, already on site

NON STANDARD PLANT TYPE: 360 Tracked digger

DG2 OR DG3: No

LOS INFORMATION: ER5_Att_Site_cw_NWD

6. ASSET INFORMATION

SIZE (BANDING) OF MAIN: 301nb >450mm nb

7. CDM INFORMATION:

HAZARD - HIGH PRESSURE GAS/FUEL: YES

HAZARD - WATERCOURSE: YES

HAZARD - OTHER: YES

HAZARD NOTES: Within 1.5m and 3m drainage ditches. Heavy machinery moving around site.

ENV CONSIDERATION REQD: YES, Water voles present, building site have made provisions for this to prevent access and disturbance.

ENV CONSIDERATION TYPE: Evidence of ecological inhabitation

OTHER WORK ON SITE: YES

OTHER WORK TYPE: Other (e.g. Highways)

OTHER WORK NOTES: Working on glencar building site

OTHER WORK COMPANY: Glencar

8. ADDITIONAL INFORMATION:

WORK COMMENTS: 1.5m from a ditch and 3.5m from another, both running perpendicular. Main is 450mm hpe, 2.1m to the top of the main. Potential ground type and environmental concerns, de-watering of area and pumping of water to be organised with glencar who are operating the site, potential high water table. 20t and 13t on site

organised by kiers. Temporary works design required for excavation. Team to complete repair and not to recharge after completion.

9. SERVICE ITEMS:

SERVICE ITEM :N0837,Main Rep cut piece 301nb>450nb Unmade,1.000

SERVICE ITEM :X0898,Main Rep Cut Piece Material Footprint,1.000

12.02.2026 17:07:46 UK (BC-BATCH)

WORK COMMENTS:Ongoing

ADDITIONAL GANG MEMBERS:

WAITING NOTES:

SPECIAL PLANT DETAILS:

12.02.2026 17:06:48 (BC-BATCH)

*****OFSC note added by [REDACTED]@ANG 2026-02-12 17:06:48 *****

*****OFSC note added on [REDACTED] *****

Ongoing

13.02.2026 07:59:05 UK (SCP-APIM)

On Site: Communication sent to the customer to confirm we are on site.

13.02.2026 15:26:55 UK ([REDACTED])

1. AW CONTACT:

AW CONTACT NAME:[REDACTED]

2. WORK/EXCAVATION LOCATION:

EXCAVATION ADDRESS SAME AS ORDER ADDRESS:YES FENTON WAY, CHATTERIS, PE16 6UP

GRIDREF:53918800- 28770400

ESTIMATED DEPTH OF EXCAVATION:0.5 to 1.2m

3. CUSTOMER:

APPOINTMENT REQUIRED:NO

4. TRAFFIC MANAGEMENT:

SURFACE:Unmade/Verge, Unmade/Garden, Brown

HIGHWAY PERMIT/NOTICE REQUIRED:NO

CONING REQ:NO,

IS AN EXCAVATION/REINSTATEMENT REQUIRED:YES

5. SPECIAL REQUIREMENTS:

CARD WARNING NEEDED:No

ASSISTANCE REQ:YES, Recharge when repair complete

TYPE OF ASSISTANCE REQUIRED:Network Tech

NON STANDARD FITTINGS:YES, 450mm hppe fittings to be ordered when required

NON STANDARD PLANT:YES, 20t and 13t digger, already on site

NON STANDARD PLANT TYPE:360 Tracked digger

DG2 OR DG3:No

LOS INFORMATION:ER5_Att_Site_cw_NWD

6. ASSET INFORMATION

SIZE (BANDING) OF MAIN:301nb >450mm nb

7. CDM INFORMATION:

HAZARD - HIGH PRESSURE GAS/FUEL:YES

HAZARD - WATERCOURSE:YES

HAZARD - OTHER:YES

HAZARD NOTES:Within 1.5m and 3m drainage ditches. Heavy machinery moving around site.

ENV CONSIDERATION REQD: YES, Water voles present, building site have made provisions for this to prevent access and disturbance.

ENV CONSIDERATION TYPE: Evidence of ecological inhabitation

OTHER WORK ON SITE: YES

OTHER WORK TYPE: Other (e.g. Highways)

OTHER WORK NOTES: Working on glencar building site

OTHER WORK COMPANY: Glencar

8. ADDITIONAL INFORMATION:

WORK COMMENTS: 1.5m from a ditch and 3.5m from another, both running perpendicular. Main is 450mm hpe, 2.1m to the top of the main. Potential ground type and environmental concerns, de-watering of area and pumping of water to be organised with glencar who are operating the site, potential high water table. 20t and 13t on site organised by kiers. Temporary works design required for excavation. Team to complete repair and nt to recharge after completion.

9. SERVICE ITEMS:

SERVICE ITEM : N0837, Main Rep cut piece 301nb>450nb Unmade, 1.000

SERVICE ITEM : X0898, Main Rep Cut Piece Material Footprint, 1.000

13.02.2026 17:04:55 UK (BC-BATCH)

WORK COMMENTS: Ongoing

ADDITIONAL GANG MEMBERS:

WAITING NOTES:

SPECIAL PLANT DETAILS:

13.02.2026 17:07:33 (BC-BATCH)

*****OFSC note added by [REDACTED]@ANG 2026-02-13 17:07:33 *****

*****OFSC note added on [REDACTED] *****

Ongoing

16.02.2026 10:26:12 UK ([REDACTED])

Unable to get hold of the NSSM, [REDACTED] so spoke ot FPM [REDACTED]. [REDACTED] advised job has been passed to planned works and said the site agent is [REDACTED]. Called [REDACTED] and reached no answer.

16.02.2026 16:10:59 UK (BC-BATCH)

WORK COMMENTS:Ongoing

ADDITIONAL GANG MEMBERS:

WAITING NOTES:

SPECIAL PLANT DETAILS:

16.02.2026 16:08:28 (BC-BATCH)

*****OFSC note added by [REDACTED]@ANG 2026-02-16 16:08:28 *****

*****OFSC note added on [REDACTED] *****

Ongoing

17.02.2026 10:31:15 UK ([REDACTED])

1. AW CONTACT:

AW CONTACT NAME: [REDACTED]

2. WORK/EXCAVATION LOCATION:

EXCAVATION ADRESS SAME AS ORDER ADRESS:YES FENTON WAY, CHATTERIS, PE16 6UP

GRIDREF:53918800- 28770400

ESTIMATED DEPTH OF EXCAVATION:0.5 to 1.2m

3. CUSTOMER:

APPOINTMENT REQUIRED:NO

4. TRAFFIC MANAGEMENT:

SURFACE:Unmade/Verge, Unmade/Garden, Brown

HIGHWAY PERMIT/NOTICE REQUIRED:NO

CONING REQ:NO,

IS AN EXCAVATION/REINSTATEMENT REQUIRED:YES

5. SPECIAL REQUIREMENTS:

CARD WARNING NEEDED:No

ASSISTANCE REQ:YES, Recharge when repair complete

TYPE OF ASSISTANCE REQUIRED:Network Tech

NON STANDARD FITTINGS:YES, 450mm hppe fittings to be ordered when required

NON STANDARD PLANT:YES, 20t and 13t digger, already on site

NON STANDARD PLANT TYPE:360 Tracked digger

DG2 OR DG3:No

LOS INFORMATION:ER5_Att_Site_cw_NWD

6. ASSET INFORMATION

SIZE (BANDING) OF MAIN:301nb >450mm nb

7. CDM INFORMATION:

HAZARD - HIGH PRESSURE GAS/FUEL:YES

HAZARD - WATERCOURSE:YES

HAZARD - OTHER:YES

HAZARD NOTES:Within 1.5m and 3m drainage ditches. Heavy machinery moving around site.

ENV CONSIDERATION REQD:YES, Water voles present, building site have made provisions for this to prevent access and disturbance.

ENV CONSIDERATION TYPE:Evidence of ecological inhabitation

OTHER WORK ON SITE:YES

OTHER WORK TYPE:Other (e.g. Highways)

OTHER WORK NOTES:Working on glencar building site

OTHER WORK COMPANY:Glencar

8. ADDITIONAL INFORMATION:

WORK COMMENTS:1.5m from a ditch and 3.5m from another, both running perpendicular. Main is 450mm hpe, 2.1m to the top of the main. Potential ground type and environmental concerns , de-watering of area and pumping of water to be organised with glencar who are operating the site, potential high water table. 20t and 13t on site organised by kiers. Temporary works design required for excavation. Team to complete repair and nt to recharge after completion.

9. SERVICE ITEMS:

SERVICE ITEM :N0837,Main Rep cut piece 301nb>450nb Unmade,1.000

SERVICE ITEM :X0898,Main Rep Cut Piece Material Footprint,1.000

17.02.2026 11:27:23 UK (SCP-APIM)

On Site: Communication sent to the customer to confirm we are on site.

19.02.2026 10:14:05 (BC-BATCH)

*****OFSC note added by [REDACTED]@A 2026-02-19 10:14:05 *****

*****OFSC note added on [REDACTED] *****

Arrived on site, spoke to team and they are not ready yet as no fittings and not allowed in hole yet and waiting for sign off for this

20.02.2026 07:53:51 UK ([REDACTED])

To Be Completed In Full

Job Number (SAP): [REDACTED]

WAT Code: [REDACTED]

Work Type: emergent needs burst main

AW Contact: [REDACTED]

Excavation Address: "Fenton Way, Chatteris PE16 6UP"

Planned Date: 19/02/2026

SAP PMAct Type:

Grid Ref: TL3919487701

Description of the Job

Repair of 3rd party damage to 450mm HPPE

High Risk Hazards/Pre Construction Information

Will any work take place:-

Within the boundary of an AW operational site (other than isolation)? No

Within or close to the boundary of dangerous workplace premises? No

On or close to a bridge? No

In a Confined space? No

On or close to a dual carriageway? No all works within private development site

"Involving excavation in the vicinity of High or Intermediate Pressure Gas or Bulk Fuel Mains? " No

Adjacent to a railway boundary fence or within 200 metres of rail crossing No

Within 3 meters of a structure? No

Within 5 meters of a water course? No

Close to any other hazards? No

Any overhead cables? No

Other Considerations

Ecology? Yes all ecology requirements are being covered under the development site canopy

Ground contamination? No

Is special advice req'd re trees on site? No

Out of hours nuisance e.g. noise or dust? No

Is coal tar containing asphalt present? No

Temporary works likely? Yes Temp Works provided by MGF along with Temp works design sign off by CDM

Within 2.5m of street lamp/Electricity/BT pole? No

Additional Details

Size & Material of Main? 450mm HPPE SDR21

Courtesy Call/Customer Comms Required? No

Flow Meter Work Required/ZTech Booking? No

Additional Survey Required? No

Special Requirements

Impact Plan Required? Yes Methodology of works has been written and approved by networks

Assistance Required? Yes Nt for recharge flush and sample, Engineer has booked

3rd Party Assistance Required? No

Non-Standard Fittings Required? No

Non-Standard Plant Required? Yes 20T and 13T machine onsite

Schedulers Notes Required? No

Out of Hours Work Required? No

Traffic Management

Highway Notice to be Issued? No all works within existing development site

Type of Traffic Control Required? N/A

Are 'No Parking' Cones Required? No

Footway Closure Required? No

Alternative Footway i.e. Temp Pelican Crossing? No

Parking Restrictions / Suspension Required? No

Traffic Sensitive? No

Traffic Sensitive - Time to be Avoided? N/A

Speed Limit? 20

Streets Class? N/A

Carriageway Width? N/A

Temporary Traffic Order Required? No

Additional Information Regarding TMA? No

TM Notice Type? N/A

20.02.2026 16:53:18 (BC-BATCH)

*****OFSC note added by BC-BATCH 20.02.2026 16:53:18 *****

*****OFSC note added on 000067697206 0270 *****

Arrived on site as was requested to attend to flush main from wither end out of the open ended pipe. Spoke with supervisor on site and agreed this wasn't a safe way to complete the flushing due to hole size and reliability of valve ops. Agreed to piece main through and flush from fh. Team completed fitting up and cracked sv 90187461 at 14:13. Lots of air etc and started getting water at 15:20. Team checked repair and this was ok. Left flush up and valve cracked which is then be fully opened by [REDACTED] on standby. Samples will then need to be taken and SV 90187521 to be left closed until samples come back ok. Code for gate near sv 90187521 is [REDACTED] Site manager made aware we will be accessing site via this gate this evening and throughout the weekend.

20.02.2026 21:17:04 (BC-BATCH)

*****OFSC note added by [REDACTED]@angli 2026-02-20 21:17:04 *****

*****OFSC note added on [REDACTED] *****

Turbidity at the downstream hydrant is now 1.12 and total chlorine is 0.2. I will commence sampling as per methodology of works and fully open the Upstream sv. I will drop the samples at kings Lynn depot and log them using the courier log. I have spoken to [REDACTED] and if tac ops havent heard anything by lunchtime tomorrow regarding the results she will chase with the scientists. Nwwk for [REDACTED] to open ds valve if samples pass.

21.02.2026 21:06:52 UK (██████████)

op 300 out for 22/02

22.02.2026 19:20:59 UK (██████████)

██████████ Operational Restoration Technician

22/02/2026 18:31

Comments

Spoke to ██████████ & scientist has confirmed that samples have passed. Awaiting word from ██████████ to confirm if we want to get network put back to normal as it has to be signed off. Might wait until the morning but ██████████ is going to let me know.

██████████ Operational Restoration Technician

22/02/2026 18:40

██████████ called back to say she has spoken to ██████████ and he has said this to be signed off before network can be opened so this is going to be done tomorrow morning

op300 out for 23/02 am

23.02.2026 07:34:30 UK (SCP-APIM)

OMW: Communication sent to the customer to confirm we are on our way.

With Delivery Window: 07:45 - 08:45.

23.02.2026 08:35:11 UK (SCP-APIM)

On Site: Communication sent to the customer to confirm we are on site.

23.02.2026 09:31:21 (BC-BATCH)

*****OFSC note added by ██████████@A 2026-02-23 09:31:21 *****

*****OFSC note added on ██████████ *****

Confirmed samples passed with lab scientist. Flushed WO 90187526 when arrived on site, turbidity 0.01 and chlorine 0.1,0.2. WQ all ok. Opened d/s sv 90187521 at 9:17. Job complete

23.02.2026 09:33:17 UK (SCP-APIM)

Completed: Communication sent to the customer to confirm we've completed work.

23.02.2026 16:34:47 UK (BC-BATCH)

WORK COMMENTS:Ongoing

ADDITIONAL GANG MEMBERS:

WAITING NOTES:

SPECIAL PLANT DETAILS:

23.02.2026 16:33:57 (BC-BATCH)

*****OFSC note added by [REDACTED]@ANG 2026-02-23 16:33:57 *****

*****OFSC note added on [REDACTED] *****

Ongoing

24.02.2026 17:10:47 UK (BC-BATCH)

WORK COMMENTS:Ongoing

ADDITIONAL GANG MEMBERS:

WAITING NOTES:

SPECIAL PLANT DETAILS:

24.02.2026 17:10:21 (BC-BATCH)

*****OFSC note added by [REDACTED]@ANG 2026-02-24 17:10:21 *****

*****OFSC note added on 000067697206 0310 *****

Ongoing

25.02.2026 14:31:11 UK ([REDACTED])

Hi [REDACTED]

The chase was added to CE300 work centre, which is planned works, IDS do not have visibility of these.

I have reassigned the chase to NW405 work centre so this will be picked up by IDS today and an NT deployed if required.

Thanks

[REDACTED]

Water Networks Maintenance Planner

IDS please see chase from 24/02 09:42am