



**From:** EIR  
**Sent:** 23 February 2026 11:01  
**To:** [Redacted]  
**Subject:** [Redacted]

Dear Requester

Thank you for your request for information about blockages on our sewer network, which we received on 27 January 2026. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. The frequency of blockages and their cause from 01/01/2023 to 31/12/2025
2. How many pumping stations are in the Anglian Water region
3. How many pumps are in the Anglian Water region

**EIR Response: Provision of Requested Information**

**Item 1** is held by Anglian Water and has been provided below.

Please note that Anglian Water’s reporting year runs from April. The blockages are only for Anglian Water owned pipework. Lateral drain blockages would be the responsibility of the occupier and would need to be cleared by a private contractor.

**AMP Year 7.3 (April 22-March 23) – Total blockages 40,325**

Blockages shut down with a code relating to material that shouldn’t be in the network.

Rod Sewer - Fat, Oil, Grease	603
Jet Sewer - Debris/Silt/Scale	1729
Jet Sewer - Fat, Oil, Grease	3084
Jet Sewer - Root Cutting	864
Clear NonFlushables (Nappies, Wipes,Rag)	5282
Clear Other (rubble, timber etc)	635

Please note, this data is not reliable. In September 23 we changed the codes below so we could improve our data capture and carried out training with the FT’s on data capture so our code use would become more accurate.

**AMP Year 7.4 (April 23-March 24) – Total blockages 36,016**

Blockages shut down with a code relating to material that shouldn’t be in the network.

Again the codes were changed in September of 23.

Clear NonFlushables (Nappies, Wipes,Rag)	1584
Clear Other - Rubble-Timber etc	561
Clear Other (rubble, timber etc)	220
Debris-Silt-Scale Removal	9
Flush-Jet Sewer - Debris-Silt-Scale	1857
Flush-Jet Sewer - Deformed Pitch Fibre	197
Flush-Jet Sewer - Fat-Oil-Grease	2424
Flush-Jet Sewer - NonFlush Nappy-Rag	3595
Flush-Jet Sewer - Root Cutting	851
Jet Sewer - Debris/Silt/Scale	690
Jet Sewer - Fat, Oil, Grease	1002
Jet Sewer - Root Cutting	317
Rod Sewer - Fat, Oil, Grease	132
Rod Sewer - Fat-Oil-Grease	538
Rod Sewer - NonFlush Nappy-Rag	1515
Root Cutting	7
Unblock Interceptor - Debris-Silt-Scale	269
Unblock Interceptor - Fat-Oil-Grease	158
Unblock Interceptor - NonFlush Nappy-Rag	190

**AMP Year 7.5 (April 24-March 25) – Total blockages 35,253**

Blockages shut down with a code relating to material that shouldn't be in the network.

Unblock Interceptor - NonFlush Nappy-Rag	498
Unblock Interceptor - Debris-Silt-Scale	469
Unblock Interceptor - Fat-Oil-Grease	272
Root Cutting	4
Rod Sewer - NonFlush Nappy-Rag	2685
Rod Sewer - Fat-Oil-Grease	650
Rod Sewer - Debris-Silt-Scale	103
Flush-Jet Sewer - NonFlush Nappy-Rag	5494
Flush-Jet Sewer - Root Cutting	1296
Flush-Jet Sewer - Fat-Oil-Grease	3756

Flush-Jet Sewer - Debris-Silt-Scale	2655
Clear Other - Rubble-Timber etc	884
Debris-Silt-Scale Removal	14

**AMP Year 8.1 (April 25-December 25) – Total blockages 24,874**

Blockages shut down with a code relating to material that shouldn't be in the network.

Please note that this is a partial year and has not gone through verification.

Clear Other - Rubble-Timber etc	531
Debris-Silt-Scale Removal	1
Flush-Jet Sewer - Debris-Silt-Scale	1673
Flush-Jet Sewer - Fat-Oil-Grease	1870
Flush-Jet Sewer - NonFlush Nappy-Rag	2703
Flush-Jet Sewer - Root Cutting	916
Rod Sewer - Debris-Silt-Scale	488
Rod Sewer - Fat-Oil-Grease	367
Rod Sewer - NonFlush Nappy-Rag	1159
Unblock Interceptor - Debris-Silt-Scale	302
Unblock Interceptor - Fat-Oil-Grease	141
Unblock Interceptor - NonFlush Nappy-Rag	243

These figures do not include blockages we attended where the field technician wasn't able to identify the specific cause of the blockage. Thousands of jobs every year get closed down with a 'no specific cause' code, most of these blockages are likely to be caused by one of the above.

**Item 2 and 3** is held by Anglian Water and is provided below.

There are 7022 pumping stations in the Anglian Water region with a total of 23,682 pumps

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email [EIR@anglianwater.co.uk](mailto:EIR@anglianwater.co.uk) or write to:

General Counsel, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via [EIR@anglianwater.co.uk](mailto:EIR@anglianwater.co.uk) .

Yours sincerely

**EIR Team**

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