

From: EIR
Sent: 05 February 2026 13:44
To: [Redacted]
Subject: [Redacted]

Dear Requester

Thank you for your request for information about Belaugh Water Recycling Centre, which we received on 23 January 2026. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

- 1) Annual DWF data 2021 to 2024
- 2) Mean flow data 2021 to 2024
- 3) Metric used for planning consultations
- 4) 2024 verified Q90 and Q80 data
- 5) What is the regulatory significance of Mean Flow
 - a) How many times in the last 5 years has mean flow exceeded permitted DWF
 - b) Have these triggered any compliance action or requirement for tighter consent
 - c) How can the site have capacity for additional development when mean flow already exceeds the permit
- 6) Population Equivalent of Belaugh WRC
 - a) Have any development approvals since April 2024 affected this headroom
 - b) The projected PE if all development allocated in the North Norfolk Local Plan is connected
- 7) Storm discharge hours
- 8) Does Belaugh WRC have capacity to accept additional flow

EIR Response: Provision of Requested Information

Item 1 is held by Anglian Water and has been provided below.

Year (calendar year)	2020	2021	2022	2023	2024
Q90 (m3/d)	1679	2037	1574	1829	1815
Q80 (m3/d)	1814	2170	1635	1940	1926
Average flow (m3/d)	2510	2897	2197	2658	2995

Item 2 is held by Anglian Water and is provided in Item 1.

Item 3 is held by Anglian Water and has been provided below.

Information on metric used is available on the website below

Q80 is used for design Q90 is used for assessing compliance hence why they are both mentioned

Item 4 is held by Anglian Water and is provided in Item 1.

Item 5 is held by Anglian Water and has been provided below and in Item 1.

Mean flow is not used for any regulatory assessment or capacity calculation. Capacity is determined using Q90 data

Item 6 is held by Anglian Water and has been provided below.

Year	2020	2021	2022	2023	2024	2025
PE (OFWAT YB Returns)*	9597	9066	9203	9196	9336	9434

*Total Pop (Dom + Trade + Non-Res)

Item 7 is held by Anglian Water and is reasonably accessible.

Start stop times for 2021 to 2024 can be found on our website [Storm overflows](#) and the most recent monthly data for 2025 can also be found on our website [Monthly EDM Publication](#). The monthly data is a summary of all EDM activations as shown on the storm overflow map. It is not quality assured to a regulatory return standard, so it has a lower data quality and should be considered indicative of an activation, rather than confirmation of a spill.

Item 8 is held by Anglian Water and has been provided below.

New developments which connect to our network which are then subsequently occupied will contribute towards additional flow being received, reducing headroom.

Details regarding approved developments since 2024 will be requestable from South Norfolk and Broadland Local Planning Authority:

<https://www.southnorfolkandbroadland.gov.uk/planning>

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

General Counsel, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via EIR@anglianwater.co.uk .

Yours sincerely

EIR Team

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