

[REDACTED]

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**From:** EIR  
**Sent:** 12 February 2026 12:02  
**To:** [REDACTED]  
**Subject:** [REDACTED]  
**Attachments:** Cold Higham Redacted.pdf

Dear Requester

Thank you for your request for information about incidents of low and no water pressure, which we received on 21 January 2026. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. How many times have the residents of Cold Higham suffered from low water pressure or no water supply in the past 12 months and the reasons why

### **EIR Response: Provision of Requested Information**

Please find attached:

- Cold Higham Redacted.pdf

**Item 1** is held by Anglian Water and has been provided as an attachment.

Personal data and non-environmental information have been redacted from the information provided.

**IMPORTANT: The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing, and for the purposes of news reporting. Any other re-use (for example, commercial publication) would require the permission of the copyright holder. It is important that this data is not published for security reasons.**

If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email [EIR@anglianwater.co.uk](mailto:EIR@anglianwater.co.uk) or write to:

General Counsel, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via [EIR@anglianwater.co.uk](mailto:EIR@anglianwater.co.uk) .

Yours sincerely

**EIR Team**

**Anglian Water Services Limited**

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