

[REDACTED]

From: EIR
Sent: 05 February 2026 12:28
To: [REDACTED]
Subject: [REDACTED]

Dear Requester

Thank you for your request for information about Twyford, which we received on 12 January 2026. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. A plan showing the route of the sewers in Twyford
2. Maximum hourly capacity of the pipe on this route
3. Hourly capacity of the Water Recycling Centre at Twyford
4. the average unused capacity of this waste treatment plant over 24 hours and the maximum recorded used capacity over a 24 hour period in the past 12 months
5. the additional average and expected maximum hourly flow of foul water into the system by the inclusion of the waste from the HS2 Infrastructure Maintenance Depot

EIR Response: Provision & Partial Refusal of Requested Information

Item 1 is reasonably accessible.

Anglian Water provides Public Access Terminals which members of the public can use to access water and sewerage mapping and related asset information.

There are terminals located at Anglian Water, Osprey House, 1 Percy Road, Huntingdon, Cambridgeshire PE29 6SZ.

These terminals are available for use between 08:15 and 16:30 hrs, Monday to Friday (excluding bank holidays). There is no need to book an appointment, just turn up, park in one of the marked visitor bays and go to Reception to sign in. If the terminals are in use you'll be asked to wait, and in busy times your access may be limited to a specific time period.

Anglian Water Asset Plans are also available online from [Digdat Utilities](#) for a fee.

You may also be able to view Anglian Water Asset plans at your local council offices.

Item 2 is not held by Anglian Water.

This data would need to be created. Due to the length of the sewer mains between the points requested we are refusing to create this data.

Item 3 and 4 is held by Anglian Water and is provided below.

The information is not held in hourly data, but in m3/d.

| | |
|--|-------------|
| Year (calendar year) | 2024 |
| Q90 (m3/d) | 53 |
| Q80 (m3/d) | 61 |
| Average flow (m3/d) | 148 |
| Max measured daily flow (m3/d) | 640 |
| Rolling 5 year average Q90 (m3/d) | 54 |
| Rolling 5 year average Q80 (m3/d) | 61 |
| Assessed infiltration (on Q80) | -32% |
| DWF (m3/d) | 139 |

Headroom for 2024 is 86m3/day

Item 5 is held by Anglian Water and has been provided below.

On the basis of planning approval, a Section 106 was granted in June 2025: ALD-0228288. The maximum pump rate in the acceptance letter was 4.17 l/s

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

General Counsel, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via EIR@anglianwater.co.uk .

Yours sincerely

EIR Team

Anglian Water Services Limited

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Email EIR@anglianwater.co.uk