

[REDACTED]

From: EIR
Sent: 21 January 2026 12:49
To: [REDACTED]
Subject: [REDACTED]

Dear Requester

Thank you for your request for information about capacity in Hoveton, which we received on 20 December 2025. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. Please can Anglian Water explain why Q80 has reduced from 1,874 m3/day to 1,705 m3/day from 2021 to 2025
2. Why does Anglian Water use Q80 rather than mean flow to assess capacity for new development
3. As the mean flow currently exceeds permitted DWF does Belaugh WRC have capacity to accept additional flow.

EIR Response: Provision of Requested Information

Item 1 is held by Anglian Water and has been provided below.

The reason for the reduction in Q80 flows could be because there was less rain in 2025. The 2025 data hasn't been through Quality Assurance yet, so this means that individual data points and days haven't been assessed to determine if the data is good enough to assess DWF on

Item 2 is held by Anglian Water and has been provided below.

Anglian Water uses Q90 and Q80 because that is the Environment Agency's rules. All Water and Sewerage Companies use the same method to determine DWF. The following Environment Agency website explains how DWF is calculated. [Calculating dry weather flow \(DWF\) at waste water treatment works - GOV.UK](#)

Item 3 is held by Anglian Water and has been provided below.

When assessing the receiving Water Recycling Centre's (WRC) Dry Weather Flow (DWF) headroom for planning consultation responses, we take the latest Q90 DWF figures, as verified by the Environment Agency and add sites with planning consent to this.

Based on the above assessment Belaugh WRC is within the acceptance parameters and can accommodate the flows from the proposed growth.

Please be advised that Anglian Water cannot reserve future capacity for sites which lack planning consent. Available capacity in our network can be reduced at any time due to growth, increased demand, regulatory changes, and environmental change.

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

General Counsel, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via EIR@anglianwater.co.uk .

Yours sincerely

EIR Team

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